Trillium Health Partners
Better Together

Ontario
Mississauga Halton Local Health Integration Network
Réseau local d'intégration des services de santé de Mississauga Halton

Halton Healthcare
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MDH 2 North, Regional Unit

Project 35

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Background

- Capacity issues remain a challenge for hospitals across the province
- Reducing the number of Alternative Level of Care (ALC) patients is a priority for the Mississauga Halton LHIN, Trillium Health Partners and Halton Healthcare
- The ALC rate in the MH LHIN is currently 14.3% which equals over 7,731 total ALC days (Feb 2018)

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Background

- Halton Healthcare identified space at MDH as an opportunity to address system-wide capacity challenges

- In just 35 days, Halton Healthcare recommissioned a vacated department, purchased the required furniture and equipment, and successfully recruited a health-care team

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Opportunity

- Improve patient flow, reduce ALC-LTC rates
- Cluster ALC-LTC and Medically Stable, Ready for Discharge (MSRD) patients to one unit to support/address complex discharge needs
- Adjust (lower) levels/model of care to appropriately meet patient care needs

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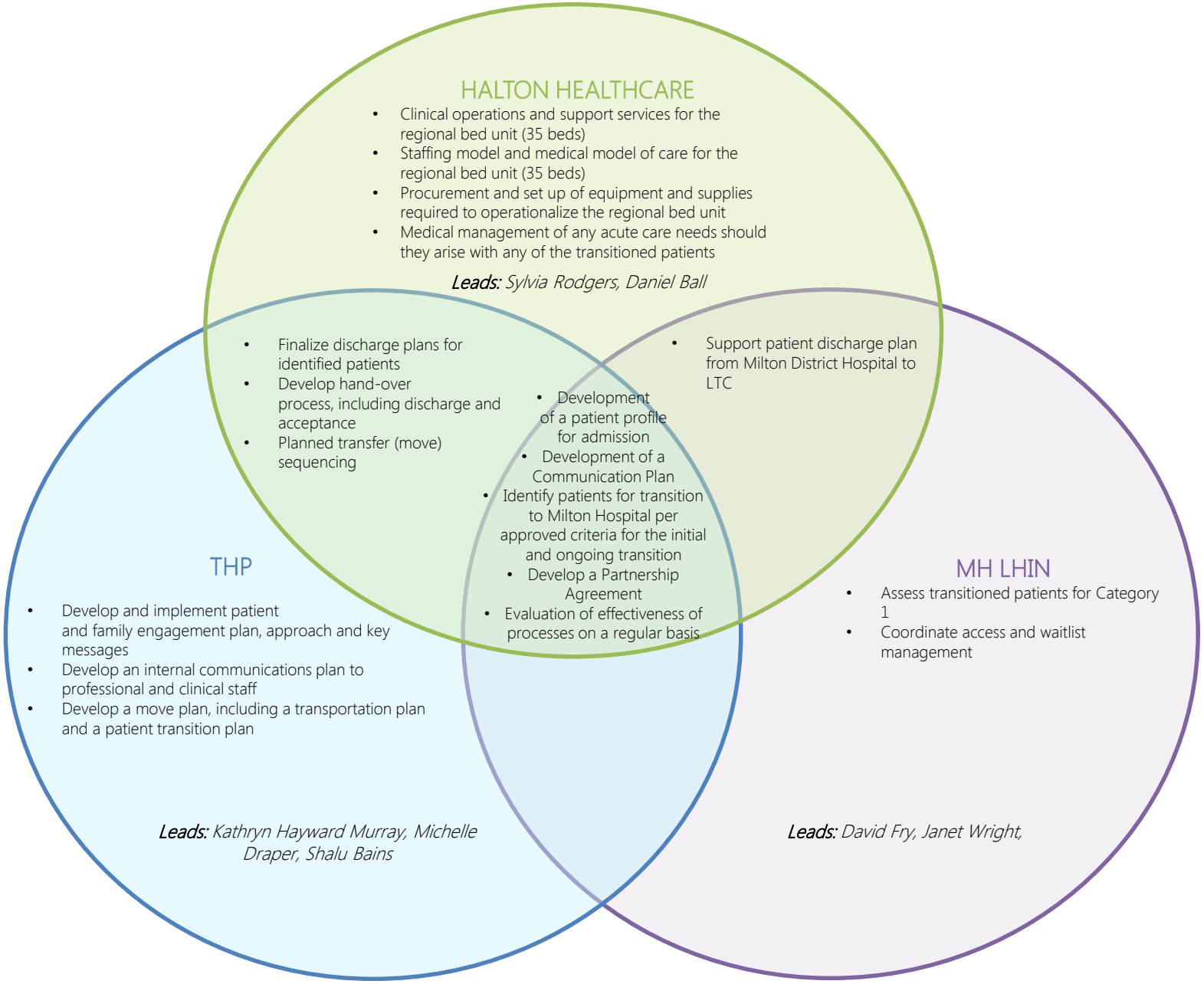
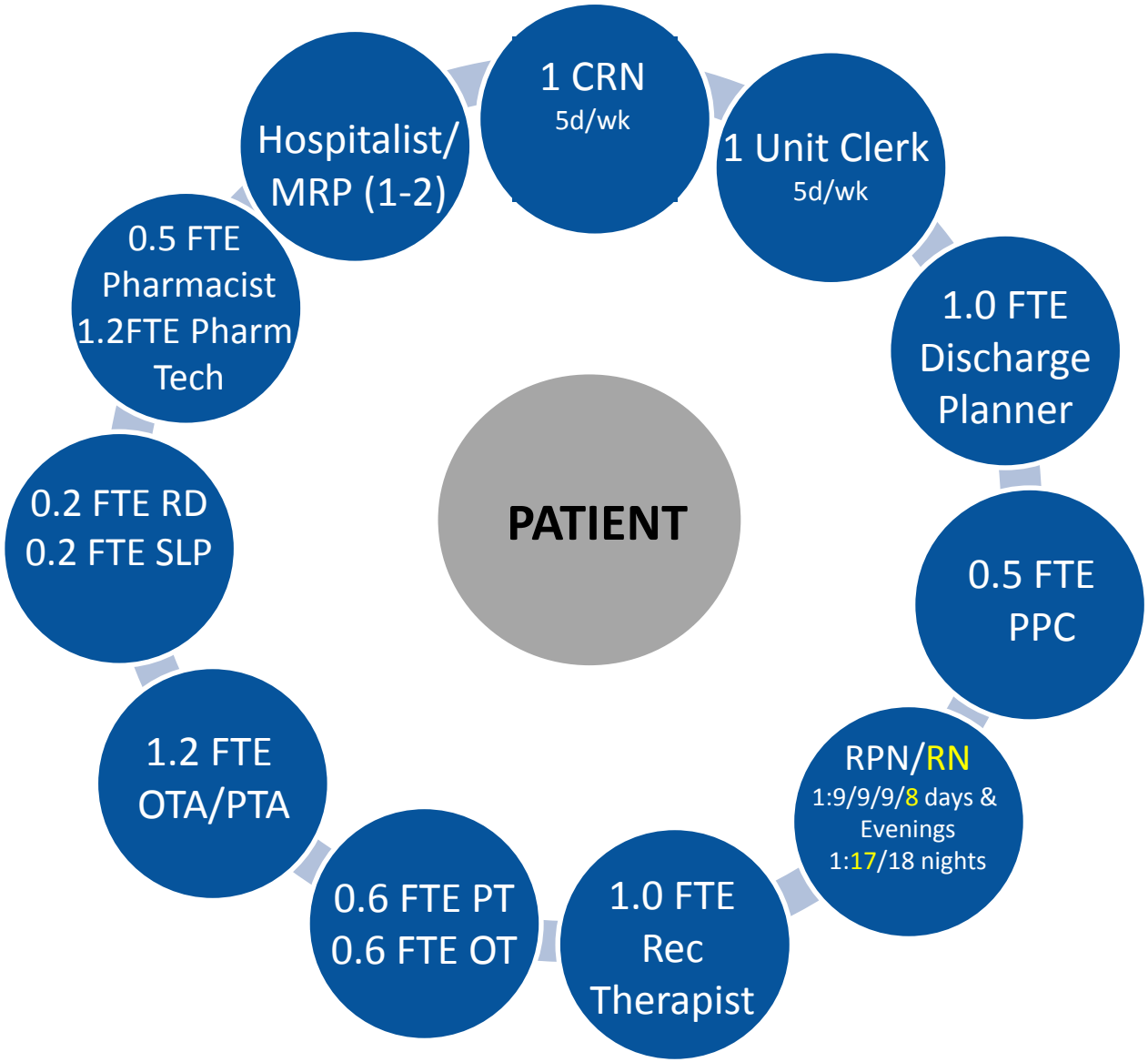
MDH 2N Regional Unit

Helping ensure that our patients receive the right care, at the right time, and in the right place

HH, THP and MH LHIN Roles and Responsibilities for Patient Transition



Model of Care- 35 bed Unit



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Patients must meet the following guidelines for consideration of transfer into the Transition Unit.

Inclusion:

- Medically Stable
- Complex adults/seniors with barriers to discharge where usual and enhanced care are insufficient to discharge home. **ALL** discharge options have been exhausted
- ALC-LTC
- RAI, LTC Capacity and LTC Choices complete
- Patient resides in Mississauga Halton LHIN region hospital at time of referral
- OHIP

Exclusion:

- Patients with behavioral needs/ responsive behaviors (e.g. harm to self and others)
- Wandering that poses risk to self and others
- Patients requiring Total Parenteral Nutrition
- Patients requiring Hemodialysis
- Patients who require Palliative or End of Life Care
- Patients waiting for Complex Continuing Care
- Medical patients awaiting surgical procedures
- Patient requiring isolation and precautions (i.e. TB, CDIFF)

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MDH 2N Regional Unit: Video

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MDH 2N Regional Unit: Key Highlights

As of May 18, 2018:

- Number of THP transitions to 2N Regional: **65**
- Number of external discharges from 2N Regional (transition to LTC, Retirement Home): **41**
- Number of internal discharges from 2N Regional (internal transfer due to acute care needs): **10**
- Average LOS (of discharged patients to Retirement Home, LTC, etc.): **37.9**
- Current 2N Regional census: **22 THP 10 HH / 35**

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MDH 2N Regional Unit: Key Highlights

Patient and family satisfaction surveys:

- 100% of patients said that they would recommend MDH to friends and families based on their experience with the 2N Regional Team
- 100% percent of all patients and families said that there transfer to MDH was extremely well organized
- 3.7 out of 4 patients stated they received enough information regarding what was going to happen during their admission to MDH
- 93% of patients stated they had positive experience during their hospital stay.

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"Strong partnerships with our health service providers — and between providers — facilitate innovative, collaborative solutions that build capacity in our health-care system, so patients can access the care that reflects their needs," said Mississauga Halton Local Health Integration Network (LHIN) CEO Bill MacLeod.

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Questions?

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