

## Mental Health and Addictions

### Mississauga Halton LHIN **Sexual Assault & Domestic Violence Services**

[www.trilliumhealthcentre.org](http://www.trilliumhealthcentre.org)

This 24-hour, 7-day a week regional program can be accessed through the **Trillium Health Centre Emergency Department** at the corner of Queensway and Hurontario St.

**(905) 848-7580 ext. 2548**

For French services:

To speak to someone, call the  
**Assaulted Women's Helpline**  
**1-866-863-0511**  
**Fem'aide**  
**1-877-336-2433**

### Toronto Central LHIN

### **Centre for Addiction and Mental Health (CAMH)**

[www.camh.net](http://www.camh.net)

250 College St, Toronto

**(416) 595-6111**

## For More Information

#### **Sarah Schlote**

*French Language Services Coordinator*

**Central West LHIN**

**(905) 455-1281 ext. 240**

#### **Shehnaz Fakim**

*Senior Lead, Health System Development and French Language Services*

**Mississauga Halton LHIN**

**(905) 337-7131 ext. 232**

#### **Tharcisse Ntakibirora**

*French Language Services Coordinator*

**Toronto Central LHIN**

**(905) 921-7453 ext. 360**

## What Are LHINs?

In 2006, the Ministry of Health and Long-Term Care divided the province into 14 regions or Local Health Integration Networks (LHINs). LHINs fund the health service providers and can put local health dollars where they are most needed, based on community priorities. LHINs also work with communities to help integrate health services so care is better coordinated and more efficient.

All LHINs work with the following health service providers to develop and deliver services that are responsive to the needs of the population:

- Community Care Access Centres
- Community Health Centres
- Community Support Services
- Hospitals
- Long-Term Care Facilities
- Mental Health and Addictions Services

The LHINs are guided by a commitment to health equity and respect for diversity in communities in serving the people of Ontario, including the local Francophone population. Under the provisions of the *Local Health System Integration Act*, the LHINs are committed to complying with the *French Language Services Act* in carrying out their legislated mandate.

The Central West, Mississauga Halton and Toronto Central LHINs are among the 14 local health integration networks established by the Government of Ontario to oversee the funding, planning and integration of health care services based on local needs.

## French Language Services in LHINs

The health services providers, listed in this guide, are those identified or designated for French services as well as those programs and services that have been funded to develop services in French in the geographical areas of the 3 LHINs.

This brochure aims at providing an overview of services that are available in French through the health services providers (HSPs) in Central West, Mississauga Halton and Toronto Central LHINs. In some HSPs, services in French need to be requested and may be offered directly or through interpretation.

## Areas Served

The services listed in this brochure are located in the following regions and municipalities that make up the 3 LHINs:

Brampton  
Caledon  
Central Toronto  
Dufferin County  
Etobicoke-Rexdale  
Halton Hills  
Malton  
Mississauga  
Milton  
Oakville  
South Etobicoke  
Vaughan-Woodbridge

# Quick Guide to French Language Health Services

## A list of identified, designated or funded programs and services



Central West Local Health  
Integration Network

Mississauga Halton Local Health  
Integration Network

Toronto Central Local Health  
Integration Network

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## Community Care Access Centres (CCAC)

CCACs connect clients with the care they need at home or in the community, in the geographic regions of the LHINs they are situated in.

[www.ccac-ont.ca](http://www.ccac-ont.ca)

To access services in French:

### Central West CCAC

(905) 796-0040 and press 3 to leave a message for a French-speaking case manager.

### Mississauga Halton CCAC

(905) 855 9090

Intake department: ext. 5607

Short-Stay department: ext. 5602

Client Services educator: ext. 2055

Case manager: ext. 5610

### Toronto Central CCAC

(416) 701-4646 or 1-877-701-4646

## Community Health Centres (CHC)

### Central West LHIN

#### **Bramalea CHC**

[www.bramaleachc.ca](http://www.bramaleachc.ca)

40 Finchgate Blvd, Suite 224, Brampton  
Health promotion services in French for seniors (workshops, diabetes clinics, Nordic walking).

(905) 451-8090 ext. 227

### Toronto Central LHIN

#### **Centre Francophone de Toronto**

[www.centrefranco.org](http://www.centrefranco.org)

22, rue College, Toronto

5, Fairview Mall, Toronto

(416) 922-2672

## Community Support Services (CSS)

### Central West LHIN

(Please request services in French)

#### **Healthy Babies, Healthy Children**

[www.peelregion.ca/health](http://www.peelregion.ca/health)

(Region of Peel) Home support for expecting parents or those with children 0-6 years by a public health nurse (by interpretation) and a Francophone family visitor.

(905) 799-7700

#### **TeleCheck Program**

[www.spectrasupport.org](http://www.spectrasupport.org)

(Spectra Community Support Services) Daily/regular check-in phone call to seniors 55 years and older.

(416) 646-8450

### Mississauga Halton LHIN

#### **Alzheimer Society of Peel**

[www.alzheimerpeel.com](http://www.alzheimerpeel.com)

385 Brunel Road, Mississauga

Support the personal and social consequences of Alzheimer's disease and related dementias; to help find the cause, prevention and cure.

(289) 632-2273 ext. 233

#### **Ontario March of Dimes**

[www.marchofdimes.ca](http://www.marchofdimes.ca)

2227 South Millway, Mississauga

March of Dimes is a community-based rehabilitation and advocacy charity for people with physical disabilities. The Attendant services program provides assistance with daily living.

(416) 425-3463 press 0 or ext. 7200

### Toronto Central LHIN

#### **Alzheimer Society of Toronto**

[www.alzheimerontario.org](http://www.alzheimerontario.org)

20 Eglinton Avenue West, 16th floor

(416) 322-6560

#### **Rainbow Health Organization**

[www.rainbowhealthontario.ca](http://www.rainbowhealthontario.ca)

333 Sherbourne Street, Toronto

(416) 324-4177

## Les Centres d'Accueil Héritage

[www.caheritage.org](http://www.caheritage.org)

33 Hahn Place, Toronto

(416) 365-3350 ext. 235

## Hospitals

### Central West LHIN

(Please request services in French—available by interpretation)

#### **William Osler Health System**

[www.williamoslerhc.on.ca](http://www.williamoslerhc.on.ca)

- Brampton Civic Hospital  
(2100 Bovaird Dr. East, Brampton)
- Etobicoke General Hospital  
(101 Humber College Blvd, Etobicoke)  
Call (905) 494-2120 ext. 50104  
(to speak to the French Language Services Coordinator.)

### Mississauga Halton LHIN

#### **The Credit Valley Hospital**

[www.cvh.on.ca](http://www.cvh.on.ca)

2200 Eglinton Ave. W., Mississauga

Based on need and regional focus, Credit Valley has identified three units providing services in French: *Mother and Baby Patient Care Unit, Renal Program and Emergency Department*. If you require French services in any of these areas, please advise staff in the unit.

For all other areas, contact (905) 813-1111 ext. 2111 to arrange for a French speaking interpreter.

### Toronto Central LHIN

(Please request services in French)

#### **University Health Network**

(Toronto General, Toronto Western, Princess Margaret Hospitals and Toronto Rehabilitation Institute)

[www.uhn.on.ca](http://www.uhn.on.ca)

200 Elizabeth St, Toronto, ON

Patient to contact their doctor's office

#### **Sick Kids Hospital**

[www.sickkids.ca](http://www.sickkids.ca)

555 University Avenue, Toronto

416-813-6618

## Mount Sinai Hospital

[www.mountsinai.on.ca](http://www.mountsinai.on.ca)

600 University Avenue, Toronto

(416) 586-4800

## Sunnybrook Health Sciences Centre

[www.sunnybrook.ca](http://www.sunnybrook.ca)

2075 Bayview Avenue, Toronto, ON

(416) 480-4041

## Women's College Hospital

[www.womenscollegehospital.com](http://www.womenscollegehospital.com)

76, Grenville St, Toronto

(416) 323-6400

## St. Michael's Hospital

[www.stmichaelshospital.com](http://www.stmichaelshospital.com)

30 Bond Street, Toronto, ON

416-360-4000 ext.. 5315 or 7674

## Holland Bloorview Kids Rehabilitation Hospital

[www.hollandbloorview.ca](http://www.hollandbloorview.ca)

150 Kilgour Road, Toronto

(416) 424-3804

## Mental Health and Addictions

### Central West LHIN

(Please request services in French)

#### **Canadian Mental Health Association—Peel**

[www.cmhapeel.ca](http://www.cmhapeel.ca)

2 County Court Blvd, Suite 102, Brampton  
Programs available in French, by request, through interpretation or direct staff.

(905) 451-2123

#### **Supportive Housing In Peel**

[www.shipshey.ca](http://www.shipshey.ca)

969 Derry Road East, Unit 107, Mississauga  
Community-based housing and mental health services in French through interpretation.

(905) 795-8742